

Vertex Press Release
November 21, 2005

**NCH Corporation Selects Vertex® O Series® for
Sales and Value-Added Tax Solutions**

Global chemical company aims to increase accuracy, control, and consistency for all over its domestic and overseas transactions

Berwyn, Pa.—November 21, 2005 — Vertex Inc., the leading provider of tax technology solutions, announced today that NCH Corporation, one of the world's largest suppliers of specialty chemicals and maintenance supply products, has chosen the Vertex® Sales Tax O Series® and Vertex Value Added Tax O Series® to provide increased accuracy and efficiency for NCH's global tax transactions. NCH has also chosen Vertex Payroll Tax Q Series® to allow unprecedented accuracy in calculating the entire range of standard Federal, State and Local payroll taxes.

NCH operates in over 50 countries, 6 continents, 47 languages, and 36 currencies. The volume and complexity of the company's worldwide sales orders was overwhelming the firm's tax department, which manually reviewed, managed, and prepared the monthly returns. NCH turned to Vertex, a Certified Advantage Partner in the Oracle® PartnerNetwork, for a comprehensive tax technology solution that could increase accuracy and efficiency across the board, help NCH keep pace with ever-changing tax rates and regulations around the globe, eliminate incorrect sales tax calculations and related customer service issues, reduce validation errors, and, in turn, drive down the cost of incorrect shipments.

"We're confident that Vertex O Series will help streamline our tax management by automating our most complex processes and eliminating our most costly errors," says Bruce Weinberg, Chief Information Officer of NCH Corporation. "We conducted an extensive search for a robust and flexible tax technology package, and found that only Vertex can meet the unique sales tax, value added tax and address validation challenges we face with so many varied worldwide operations."

NCH's adoption of Vertex Sales Tax O Series and Vertex Value Added Tax O Series is part of an effort to modernize the company's 20-year-old legacy information system. When NCH opted for an Oracle Database platform, Vertex's open environment and connection with the Oracle E-Business Suite made it a natural choice. With Vertex, NCH's tax department no longer has to manually monitor tax tables and thousands of worldwide publications to find rate changes and alter company tax data, as the Web-based Vertex O Series performs continuous updates on all taxability rules and regulations for all jurisdictions where NCH does business—automatically. Vertex O Series also gives NCH the flexibility of an open architecture, preserving the company's hardware and software investment.

"NCH Corporation's complex domestic and international tax challenges are no match for Vertex O Series' peerless efficiency, flexibility, and real-time management," says Jeff Westphal, President and CEO of Vertex. "With the most comprehensive compliance solution at their fingertips, NCH will be able to stay on top of their tax processes, while boosting their bottom line by recouping costs from incorrect calculations, shipments, and customer charges."

ABOUT VERTEX O SERIES

Vertex O Series is designed to support sales, consumer use, and value added taxes, while delivering an integrated suite of solutions that share a common user interface. Deployed in a web services environment, its XML interface provides a single integration point to one-or-more ERP, e-Commerce, financial, or billing systems to help customers reduce costs associated with tax processing.

About Oracle PartnerNetwork

Oracle PartnerNetwork is a global business network of 15, 000 companies who deliver innovative enterprise software solutions based on Oracle software. Through access to Oracle's premier products, education, technical services, marketing and sales support, the Oracle PartnerNetwork program provides partners with the resources they need to be successful in today's global economy. Oracle partners are able to offer customers leading-edge solutions backed by Oracle's position as the world's largest enterprise software company. Partners who are able to demonstrate superior product knowledge, technical expertise and a commitment to doing business with Oracle qualify for the Oracle Certified Partner levels. Partners who are

able to demonstrate the highest level of product knowledge, technical expertise and a commitment to business with Oracle qualify for the Oracle Certified Advantage Partner level.
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ABOUT VERTEX INC.

Vertex Inc. is the leading provider of tax technology products and process management services for more than 10,000 customers worldwide. Vertex technologies and services help companies streamline tax compliance processes, as well as leverage information to discover new strategic tax savings that enhance decision information across every major line of business tax including income, sales, consumer use, value added, communications, and payroll. To serve its customers, Vertex works in partnership with leading software and service providers, including Oracle, SAP, Microsoft, and IBM.

Founded in 1978, Vertex is a privately held company that employs 600 professionals at its headquarters in Berwyn, Pa., and offices in Atlanta, Chicago, Dallas, Phoenix, Sarasota and Washington, D.C. For more information about Vertex, visit our Web site at www.vertexinc.com.

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